

July 6, 2021



Mentors and Team Leaders join the Mentors' Programme 2021

Sixteen Tata Leaders who are Mentors and TBEM Team Leaders in the BE Assessment attended the Mentors' Programme organised by TBExG on June 25, 2021. It was organised to discuss key changes to the Business Excellence Assessment process and share experiences of CEOs participating in the process, Mentors and Team Leaders

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Tata Communications shares best practices on service assurance with Tata Teleservices

Tata Teleservices was looking for solutions in the telecom industry to improve network surveillance. In a session facilitated by TBExG, Tata Communications shared its practices around service assurance with Tata Teleservices. Topics of discussion included tools and processes used, impact on NOC & SOC operations and overview of team structure

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Tata Sky's webinar on its IAmFit programme that is creating a culture of health & wellness

Tata Sky shared the details of its IAmFit programme through an EDGE Webinar on June 2, 2021. The programme was introduced to encourage a culture of health and wellness within the organisation three years ago, and has had a lot of traction, with employees participating actively

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EDGE: Updates in June 2021

Promising Practices

- Young Engineers' Development Program: Training the Engineers of Tomorrow
- Embracing Affirmative Action Outcomes through Effective CSR
- Competency based Training Program for Enhanced Safety
- DRISHTI An Indigenous Conversational Virtual Assistant for HR queries and Pre Onboarding Engagement
- Sustainability Leadership Development Program in the areas of HSE
- Aligning Diverse Functions to a Single Parameter
 Return on Capital Employed

Webinars

- #IAmFit: Health & Wellness Program at Tata Sky
- De-risking Supply Chains: From Reactive to Proactive Risk management
- Megatrends in Customer Experience
- Tata Communications Way of Selling
- Achieving Leadership With Cold Hard Facts (Data Analytics)

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TM International Logistics benefits from Voltas' R&R programme

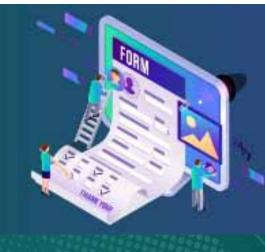
In the process of benchmarking its employee engagement practices, TM International Logistics wanted to improve its R&R programme. The company wanted to know about 'High5' – the recognition programme at Voltas. TBExG facilitated a best practice sharing session in which features of Voltas' R&R programme were discussed. High5 was launched with a focus on the 'special praise on time' category to celebrate and recognise exemplary performance of employees. TMILL found the session extremely useful and will explore the feasibility of incorporating some details from the High5 programme

EDGE Wednesday Webinars

Practice	Date	Timings
Leadership Series: RajeevSinghal, MD, Tata Steel BSL	7 July 2021	1500 -1600 IST/ 1030 -1130 GMT
School Leadership System Redefined by Tata ClassEdge	21 July 2021	1500 -1600 IST/ 1030 -1130 GMT
Achieving the Lakshya to improve the EBITDA Margin by TSDPL	4 August 2021	1500 -1600 IST/ 1030 -1130 GMT

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